



xen isdn

enhance the way you do business



Empowered by Innovation

**NEC**



**THIS FULLY DIGITAL SERVICE IS THE WAY OF THE FUTURE; DELIVERING IMPROVED CALL CLARITY AND ACCESS TO MANY NEW COMMUNICATIONS FUNCTIONS THAT CAN HELP IMPROVE THE WAY YOU DO BUSINESS.**

**BENEFITS OF ISDN TO YOUR BUSINESS**

Basic Rate and Primary Rate ISDN available with 2 and up to 30 channels available respectively.\*

**• OUTSIDE CALLERS CAN DIRECT DIAL TO YOUR EXTENSION\*†**

By bypassing reception where necessary, have improved call flow and responsiveness.

**• CALLING NUMBER DISPLAY\*†**

A vital function that no business should be without. CND allows you to see who is calling, including the caller's name as programmed into your system speed dial. Even when transferring calls, the caller's name travels with the call. CND also integrates totally with Computer Telephony Integration applications, enabling you to use this information for a variety of purposes. (Refer separate leaflet on NEC Xen Computer Telephony Integration.)

**• VIRTUAL EXTENSIONS\***

These keys can enhance call handling capabilities by enabling more than one call at a time to be received at an extension, or providing multiple identities to your phone. Each key also offers CND and Call Forwarding.

**• POINT-TO-POINT OR POINT-TO-MULTIPOINT\***

The capability for one phone line to cater to a dedicated task or multiple tasks. (eg EFTPOS and voice on one phone line).

**• LEAST COST ROUTING†**

A huge money saver if your business involves dealing with customers or suppliers who are interstate or overseas. With the correct information programmed into your system, long distance calls will be automatically directed via the carrier offering the best call rate to the call location. Different carriers can be used based on the number dialled, the time of day and day of week.

**• RING ASSIGNMENT**

This is like an intelligent after hours service. For instance, if someone direct dials 'extension 100' during the day, this same call can be automatically redirected after business hours to 'extension 200'.

**• CALL FORWARDING\***

Calls to your phone can be forwarded after hours or when you are away from your office, for example, to your home or mobile phone.

**• MALICIOUS CALL TRACE (MCT)\***

The ability to trace the phone number of a malicious caller, in an emergency situation, by sending their phone number to the authorities.

**System Capacities**

Description	Xen Alpha	Xen IPK 48	Xen IPK 184
ETSI Basic Rate Access	OnRamp 2 (4 channels max.)	OnRamp 2 (16 channels max.)	OnRamp 2 (64 channels max.)
ETSI Primary Rate Access	Not available	OnRamp (10 channels max.)	OnRamp 10/20/30 (60 channels max.)

**For more information, please call during business hours, (Australia only) 1800 036 136 or contact your Authorised NEC Channel Partner [www.nec.com.au](http://www.nec.com.au)**

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\* Network dependent † May require additional items © 2003 NEC Business Solutions Ltd ABN 14 004 803 490 Version 2.0, 09/03 Features and specifications are subject to change without notice. Xen is a word and device trademark of NEC Australia Pty Ltd.