

Samsung Voicemail Solutions

Email Gateway

Voicemail and Fax direct to your PC inbox

The Samsung Email Gateway gives you the ultimate tool to access and manage all your business messages - voicemails, faxes and emails - from your PC inbox.



New voicemail messages and faxes will appear in your inbox, and are easily identified by the subject field of the email and the Caller Identification Number, (if available) for instance 'Voice message from Number 8542 8500' or 'Fax message from Number 9872 2900'. Simply click on the message to open the email. The email message provides summary information, including time and date the message was received, and presents the voicemail or fax as an attachment, (WAV or TIF files).

For voicemail messages, click on the attachment and your PC media player will pop up and allow you to play your voicemail message through your PC speakers. You can stop, pause, and replay the message, as often as you like.

Likewise for fax messages, click on the attachment, and you can view the fax using your standard PC imaging software, and if required print it out.

SAMSUNG

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Conveniently forward voice and fax messages to others via email.

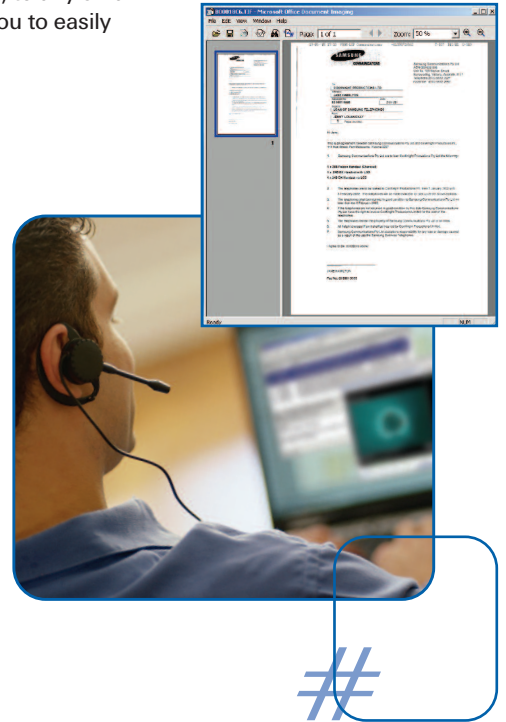
You can easily forward the email (including the voicemail or fax attachment) to any email address, including adding your own text. Samsung Email Gateway allows you to easily manage voice messages and faxes as easily as email messages.

Use standard inbox features to save the voicemail and fax messages for later reference.

One of the major benefits of email is that you can save email messages and attachments for later reference. As the Samsung Email Gateway treats voicemail messages and faxes as emails (with WAV or TIF attachments) they can be easily saved to a standard PC file, and accessed at any time in the future.

Access your office voicemail and fax messages on your PC whenever, wherever you are.

Now you'll be able to access your voicemail messages and faxes whenever and wherever you can currently access your emails. If you don't have access to a PC at the time, the Samsung voicemail systems allows you to access voice messages and faxes by telephone.



User Options

Voicemail messages delivered as email

- Voice messages are converted to WAV file and sent to specified email address
- Original message left in voice mailbox or deleted after specified period
- Optional notification message sent to specified mailboxes

Fax messages delivered as email

- Fax messages are converted to TIF file and sent to specified email address (SVMi Voicemail requires optional fax daughter card)

Simple Configuration

- Administrator configures email settings via LAN or serial interface
- Fully automatic operation
- Multiple email addresses available per mailbox

Functional Specifications and Requirements

- The Samsung Email Gateway is now available with all new Samsung SVMi-8e and SVMi-16e voicemail systems or can be provided by upgrading existing Samsung E Series voicemail systems.
- The Samsung SVMi-8e and SVMi-16e voicemail systems are compatible with Samsung iDCS and OfficeServ 100 and 500 digital telephone systems.
- The fax facility requires a fax daughterboard to be installed on the Samsung SVMi8E and SVMi16E voicemail systems.
- Software licence key required, available for 5, 25 or unlimited email subscribers.
- Samsung Email Gateway will forward SVMi Voicemail and faxes to any email inbox who's mail server supports SMTP, (Simplified Mail Transfer Protocol). The Samsung Email Gateway will not work if there is no existing email capabilities.
- Minimal interaction with customer network, the only interaction to the customer LAN is to connect the SVMi LAN port to the network via customer provided hub, switch and/or router.
- No software is required to be added to the customer network servers, and no software or modification is required to the client PC's.



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